

Quick Troubleshooting

Line Specifications:

The K-Tech ET401 is a single line, phone line powered phones that works on most phone lines meeting the following minimum conditions:

1. 24—48 V Analog line (on hook)
2. DTMF compatible
3. 30 mA min loop current
4. 18 –22 gauge shielded twisted pair in elevator traveling cable.

Phone number hints:

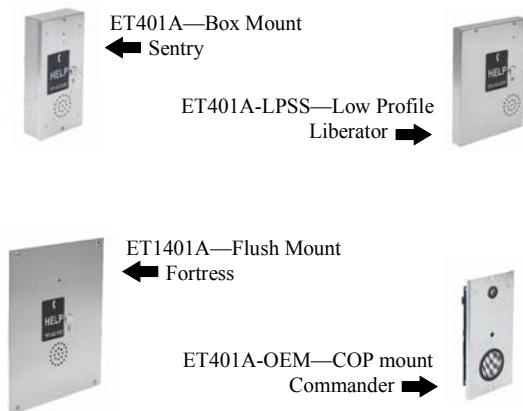
Check to see if you need to dial the area code or 1 before the number.

On PBX systems you may have to put a 9 or 8 and a pause (*) before the phone number. Also you may need to set the timer to "02" or "03" for proper shutoff.

Special Conditions:

If using the K-Tech ET401 with an external dialer or ringdown circuit, please call for more information.

ET MODEL IDENTIFICATION



**The information below is important.
You must have the Serial Number
available when calling Tech Support.**

K-Tech International Inc.
Part # PCB017 Rev. ____

SERIAL #

4 _ _ _ _

Serial Number: _____

Date Installed: _____

Installed by: _____

Phone Line #: _____

Phone line Voltage: ☐ 48VDC (POTS or CO line)

☐ 24VDC (PBX System)

☐ Other _____

Phone Number(s)
Dialing:

1. _____
2. _____
3. _____
4. _____
5. _____

Voice message



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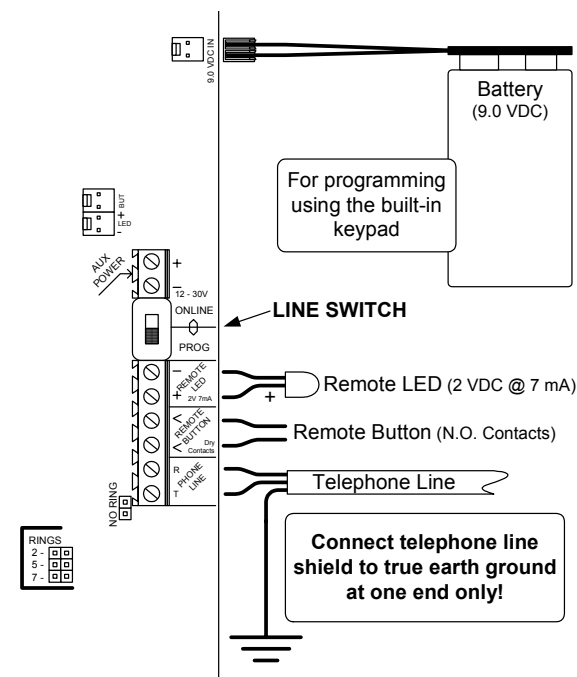
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K-Tech



ET401 Quick Programming Guide

**KEEP THIS BOOKLET
WITH PHONE**

For more detail refer to the
installation manual.

Quick Number Programming

Phone can be programmed through keypad or remotely. *If using Keypad, battery must be hooked up.* (disconnect when transporting or storing – you will not lose memory)

Option 1: Keypad:

1. Hook up Battery
2. Move Line Switch to PROGRAM
3. Wait 15 seconds or till program says “Program Complete”
4. Press *7
5. Enter security code [factory 1234]
6. Press *, then (Feature) 3, then press location number (start with 1)
7. Enter phone number, then press # (Listen for confirmation – repeat if necessary)
8. Press * then # to exit programming mode
9. Press *, then 3, then 1 to test
10. When done move Line Switch to ONLINE
11. Disconnect Battery (see Note 1)

Option 2: Remote:

1. Call into phone
2. Wait 10 seconds after phone answers
3. Press *7 (phone should prompt for security code)
4. Enter security code [factory 1234]
5. Press *, then (Feature) 3, then press location number (start with 1)
6. Enter phone number, then press # (Listen for confirmation – repeat if necessary)
7. Press * then # to exit programming mode
8. Press *, then 3, then 1 to test
9. Hang up and have someone at location test phone.

Voice Location Programming

Phone can be programmed through keypad or remotely. *If using Keypad, battery must be hooked up.* (disconnect when transporting or storing – you will not lose memory)

Option 1: Keypad:

1. Hook up battery
2. Move Line Switch to PROGRAM
3. Wait 15 seconds or till program says “Program Complete”
4. Press *7
5. Enter security code [factory 1234]
6. Press *, then (Feature) 1,
7. Press # to start recording (you have 10 seconds), wait for confirmation.
8. Press * then # to exit programming mode
9. Press *, then 1 to test
10. When done move Line Switch to ONLINE
11. Disconnect Battery (see Note 1)

Option 2: Remote:

1. Call into phone
 2. Wait 10 seconds after phone answers
 3. Press *7 (phone should prompt for security code)
 4. Enter security code [factory 1234]
 5. Press *, then (Feature) 1,
 6. Press # to start recording (you have 10 seconds - see note 3), wait for confirmation.
 7. Press * then # to exit programming mode
 8. Press *, then 1 to test
- Hang up and have someone at location test phone.

To delete voice message:

Follow steps up to (6) “Press # to start recording” and don’t press #. Wait for the unit to say “Stop”, then exit programming mode.

Feature List (Program Feature Number)

- 1 - Voice Message #1
- 2 - Voice Message #2
- 3 – Phone Directory -
Locations 1,2,3,4,5
- 4 – Timer minutes
- 5 – Outgoing number of
rings
- 6 – Not used
- 7 – Enter programming mode
- 8 – ID number
- 9 – Security code (see Note 2)

Note 1: Reduced volume can indicate a weak line or interference on the line. To maximize volume, set Program/Online switch to Program, wait for prompt, and then press * 0 9. Leave battery plugged in and be sure back cover is attached.

Note 2: If security code is changed and code is lost or forgotten, phone will have to be returned to K-Tech for reprogramming.

Note 3: for longer time—instead of pressing #, press from 1—8 for additional seconds (pressing 2 = 12 seconds—10 + 2)